

## **Sapan Singh, MBA**

As the Executive Director of Customer Engagement, Ethics, Risk, and Compliance at Novartis, Mr. Singh lead a team of professionals who are committed to ensuring the highest standards of integrity, transparency, and accountability in the pharmaceutical industry. He has over 18 years of experience in compliance, risk management, data analytics, and business process improvement, working with diverse and complex organizations across the healthcare sector. His mission is to leverage my expertise in deploying innovative compliance tools and resources, conducting risk-based audits and assessments, and collaborating with internal and external stakeholders to enhance customer satisfaction, trust, and loyalty. Mr. Singh has successfully implemented global compliance programs with focus data driven risk assessments and delivering value-added insights and solutions to mitigate and prevent compliance risks. He also has a strong background in financial and forensic investigations, consulting, and auditing, having worked with Deloitte for over seven years before joining Stryker and Novartis.